

Case Study

Leeds City Council



Client Overview

Leeds City Council is undertaking an **ongoing project** to adapt residential properties to better suit the needs of tenants, ensuring **safety, durability, and accessibility**. As part of this initiative, Coverad has been contracted to **supply and install radiator covers** tailored to individual property requirements.

Challenge

The project involves working across multiple residential properties, each with **unique tenant needs**, requiring:

- **A Range of Cover Types:** Different properties required different solutions, including:
 - **Standard Steel Covers** – Providing robust and long-lasting protection.
 - **Anti-Vandal Covers** – Designed for high-risk environments where durability is key.
 - **Polymer Covers** – A lightweight, impact-resistant solution for certain settings.
 - **Sloping Top Covers** – Preventing **climbing and misuse**, improving safety in homes where this is a concern.
- **Working Around Occupied Homes:** Installations had to be carried out with **minimal disruption** to tenants, many of whom had specific needs.
- **Ongoing Project Coordination:** The work is part of a **rolling programme**, requiring flexibility to accommodate changing schedules and priorities.

Solution: Tailored Radiator Cover Installation Across Multiple Properties

Coverad provided a **flexible supply and installation service**, ensuring the right type of radiator cover was used in each property.

- ✓ **Multiple Cover Options** – A range of designs were selected to suit each tenant's individual needs.
- ✓ **Full Supply & Installation Service** – Ensuring covers were professionally fitted for long-term reliability.
- ✓ **Careful Scheduling & Tenant Engagement** – Installations were planned to **minimise disruption** and accommodate tenants' routines.
- ✓ **Ongoing Project Management** – Coverad worked closely with Leeds City Council to **adapt to evolving project requirements**.

Implementation

- **Property Assessments:** Each home was **assessed individually** to determine the most suitable radiator cover type.
- **Custom Manufacturing & Installation:** Covers were produced to specification and **installed with care**, ensuring **safety, accessibility, and durability**.
- **Responsive & Flexible Approach:** As an **ongoing project**, Coverad continues to **adjust to tenant needs** and deliver solutions in line with Leeds City Council's objectives.

Results & Impact

- ✓ **Improved Safety & Suitability** – Each property received a radiator cover tailored to **tenant requirements**, enhancing comfort and well-being.
- ✓ **Prevention of Climbing & Misuse** – **Sloping top covers** were used in properties where climbing was a potential risk, helping to improve safety.
- ✓ **Minimal Disruption** – Careful scheduling ensured installations were carried out efficiently with **respect for tenants' daily lives**.
- ✓ **Durable, Long-Term Solutions** – A variety of radiator covers were used to provide **lasting protection** in different residential environments.
- ✓ **Seamless Ongoing Delivery** – Coverad continues to work in partnership with Leeds City Council, **adapting solutions as needed**.

Conclusion

By supplying and installing a **diverse range of radiator covers**, Coverad is supporting Leeds City Council in **adapting residential properties** to meet tenant needs. With a **flexible, tenant-focused approach**, Coverad ensures **safe, durable, and practical heating solutions**, contributing to the success of this **ongoing improvement programme**.