

Case Study

Rethink Mental Health

The logo for Rethink Mental Illness, consisting of a large purple circle containing the text 'Rethink Mental Illness' in white, bold, sans-serif font. A smaller purple circle is positioned to the bottom right of the larger circle.

**Rethink
Mental
Illness**

Client Overview

Rethink Mental Illness is a leading UK charity providing housing and support for people living with mental health challenges. With a vast network of properties across the country, Rethink ensures safe, comfortable living environments for its service users. Coverad was contracted to supply and install radiator covers across **12 properties located throughout the UK** as part of a safety and hygiene improvement programme.

Challenge

The project involved the **supply and installation of Eazi Access radiator covers** across multiple locations, with key considerations including:

- **Nationwide Scope:** The 12 properties were spread across different regions of the UK, requiring careful planning and logistics.
- **Service User Well-being:** Work needed to be conducted sensitively in occupied homes, ensuring minimal disruption.
- **Safety Requirements:** Radiator covers were essential to prevent burns and injuries.
- **Hygiene Considerations:** An **antimicrobial powder-coated finish** was required to support infection control in shared spaces.
- **Deadline Management:** The project needed to be delivered on time across all locations.

Solution: Eazi Access Radiator Covers with Antimicrobial Coating

Coverad provided a **turnkey supply and installation service**, ensuring each radiator cover met the specific needs of the diverse property locations.

- ✓ **Eazi Access Panels** – Designed for quick access, allowing easy radiator maintenance without full removal.
- ✓ **Antimicrobial Powder-Coated Finish** – Reduces bacterial growth, supporting hygiene in communal areas.
- ✓ **Bespoke Fit for Each Location** – Covers were tailored to match radiator sizes across the 12 properties.
- ✓ **Strategic Nationwide Installation Plan** – Coordinated teams to efficiently complete work across multiple regions without delays.

Implementation

- **Comprehensive Site Surveys:** Each of the 12 properties, spanning different areas of the UK, was assessed to determine installation requirements.
- **Custom Manufacturing:** Radiator covers were tailored to fit specific layouts and heating systems.
- **Efficient Nationwide Installation:** Coverad's team worked flexibly, deploying installation crews to different locations and ensuring minimal disturbance while completing the project within the agreed deadline.

Results & Impact

- ✓ **Enhanced Safety** – Reduced risks of burns and injuries for service users.
- ✓ **Improved Hygiene** – Antimicrobial coating helped maintain cleanliness in shared environments.
- ✓ **On-Time Completion Across Multiple Locations** – The project was successfully delivered within the set deadline, despite the geographical spread.
- ✓ **Minimal Disruption** – Thoughtful scheduling ensured residents were not disturbed during installation.

Conclusion

Coverad's **Eazi Access radiator covers with antimicrobial paint** provided **Rethink Mental Illness** with a **safe, durable, and hygienic** heating solution for **12 of their properties located across the UK**. By successfully managing a **nationwide installation project** within the required timeframe and working sensitively around service users, Coverad demonstrated its expertise in **logistics, safety-focused solutions, and large-scale supported living installations**.